



UMMC 2 You - Application Tip Sheet

UMMC 2 You is a videoconferencing tool that UMMC Dermatology will use to virtually connect with you

One of our UMMC Dermatology team members will contact you to discuss and help schedule your telehealth appointment

During scheduling, you will need to provide our UMMC Dermatology team with your email address to help us schedule your telehealth visit

If connecting with us via a tablet or smartphone, please follow the steps below:

Before the visit:

- 1) Go to the app store on your smartphone or tablet and download the UMMC 2 You app prior to your appointment
 - a. You will not need to login or create a UMMC 2 You account
- 2) Five minutes before your scheduled appointment, you will receive an email from "Virtual Care Management" with a direct link to your UMMC 2 You appointment
 - a. Once you click on the link within the email, you will be asked to type your name and then click "Join" to access the virtual appointment
 - b. Make sure you are in a well-lit, private area with no background noise
 - c. Take any relevant photos using the smartphone or tablet you plan to use for the visit – this is not required but providing us with a still image may help us to better treat you. Your care team will be able to instruct you on how to appropriately send us any diagnostic images we may need
 - d. Having a partner with you for the virtual appointment may also be helpful if different video viewpoints are needed to help us better treat you

During the visit:

Once it is time for your appointment and you have accessed the UMMC 2 You application:

- 1) Make sure you are **unmuted** so we can hear you
- 2) Make sure you are **sharing video** so we can see you
 - a. Your smartphone or tablet may ask you to “allow” for the app to use your camera and microphone when you first access – please click “allow”
- 3) UMMC 2 You allows you to toggle between front and rear-facing cameras as needed (see camera tip sheet linked below for additional information)
- 4) Please use the UMMC 2 You linked instructions below ([click here](#) or on the PDF icon) to familiarize yourself with the various tools within the application prior to your visit



Camera Tip Sheet

Please reach out to your UMMC Dermatology care team should you have any questions prior to your visit