

**State Consumer Protection Agency
Contacts/Consumer Complaint Process**

ALABAMA

Alabama Department of Postsecondary Education

Address: 135 South Union Street
Montgomery, AL 36104

Phone: 334-293-4500

Website: <http://www.accs.cc/index.cfm/students/>

Alabama Commission on Higher Education

Address: P. O. Box 302000
Montgomery, AL 36130-2000

Complaint Form: <http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf>

ALASKA

Alaska Commission on Postsecondary Education

Address: PO Box 110505
Juneau, AK 99811-0505

Phone: 907-465-2962

Website: <http://acpe.alaska.gov/>

ARKANSAS

Arkansas Department of Higher Education

Address: 423 Main Street, Suite 400
Little Rock, AR 72201

Phone: 501-371-2000

Website: <http://www.adhe.edu/Pages/home.aspx>

Arkansas Higher Education Coordinating Board

Address: 114 East Capitol Ave
Little Rock, AR 72201

Website: ADHE_Info@adhe.edu

Complaint Form:

<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/Delores/APPENDIX%20J%20Student%2...>

ARIZONA

Arizona Attorney General

Address: 1275 West Washington Street Phoenix,
AZ 85007-2926

Phone: 602-542-5025

Website: <https://www.azag.gov/contact-us>

Arizona State Board for Private Postsecondary Education

Address: 1400 W. Washington Street
Room 260
Phoenix, AZ 85007

Complaint Form: <https://ppse.az.gov/complaint>

CALIFORNIA

Bureau for Private Postsecondary Education

Address: 2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833

Phone: 916.431.6959

Website: http://www.bppe.ca.gov/about_us/contact.shtml

COLORADO

Colorado Department of Higher Education

Address: 1560 Broadway, Suite 1600
Denver, CO 80202

Phone: 303-866-2723

Website: <http://higher.ed.colorado.gov/DHE/contact.html>

CONNECTICUT

Connecticut Department of Higher Education

Address: 61 Woodland Street
Hartford, CT 06105-2326

Website: info@ctdhe.org

Connecticut Department of Consumer Protection

Address: 165 Capitol Avenue
Room 110
Hartford CT 06106

Phone: (800) 842-2649

Website: trade.practices@ct.gov

Complaint Form: <http://www.ct.gov/dcp/lib/dcp/Consumer Statement CPFR-2.pdf>

DELAWARE

Delaware Department of Education

Address: 401 Federal Street (Federal
& Loockerman Streets) Dover,
Delaware 19901

Phone: 302-735-4000

Website: <http://dedoe.schoolwires.net/domain/157>

FLORIDA

Commission for Independent Education

Address: 325 W Gaines Street, Suite 1414
Tallahassee, FL 32399-0400

Phone: 850-245-3200

Website: <https://prod.flbog.net:4445/pls/apex/f?p=128:5:11870167740605>

Complaint Form: http://www.flbog.edu/contact/_doc/ComplaintFormRevisedFinal.pdf

GEORGIA

Nonpublic Postsecondary Education Commission

Address: 2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305

Phone: 770.414.3300

Website: <http://gnpec.org/consumer-resources/>

HAWAII

Department of Commerce & Consumer Affairs, Office of Consumer Protection Address:

235 South Beretania Street, Suite 801
Honolulu, HI 96813

Phone: 808-587-3222

Website: <http://cca.hawaii.gov/contact/>

IDAHO

Idaho State Board of Education

Address: 650 West State St Rm 307
Boise, ID 83702

Phone: 208-334-2632

Website: http://www.boardofed.idaho.gov/contact_us.asp

ILLINOIS

Illinois Board of Higher Education

Address: 431 East Adams Street, Second Floor
Springfield, IL 62701

Phone: 217-782-2551

Website: <http://www.ibhe.org/contactUs.htm>

INDIANA

Indiana Commission on Proprietary Education

Address: Board for Proprietary Education
Indiana Commission for Higher Education
101 West Ohio Street, Suite 670
Indianapolis, IN 46204

Phone: 317.464.4400

Complaint Form: <http://www.in.gov/che/2744.htm>

Website: <http://www.in.gov/bpe/2333.htm>

IOWA

Iowa College Student Aid Commission

Address: Attn: Carolyn Small
603 E. 12th Street, FL 5th
Des Moines, IA 50319

Phone: 515-725-3400

Website: <https://www.iowacollegeaid.gov/content/constituent-request-review>

Complaint Form: <https://www.iowacollegeaid.gov/content/constituent-request-review>

KANSAS

Kansas Board of Regents

Address: Private Board of Regents 1000
SW Jackson Street, Suite 520
Topeka, KS 66612-1368

Phone: 785.296.3421

Website: http://www.kansasregents.org/students/university_student_complaints

Complaint Form: http://www.kansasregents.org/state_university_student_complaint_form

KENTUCKY

Kentucky Council on Postsecondary Education Address:

Attn: Sarah Levy,
Director of Postsecondary Licensing
024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: 502-573-1555
Website: <http://cpe.ky.gov/contactus.htm>

LOUISIANA

Louisiana Attorney General, Office of Consumer Protection

Address: 1885 N. Third Street
Baton Rouge, LA 70802
Phone: 225-326-6079
Complaint Form: <http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>
Website: <http://www.ag.state.la.us/Article.aspx?articleID=28&catID=0>

Louisiana Board of Regents

Attn: Nancy Beall or Dr. Larry Trembly
Address: P.O. Box 3677
Baton Rouge, LA 70821-3677
Complaint Form:
<http://www.regentsfiles.org/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf>

MAINE

Maine Department of Education

Address: Maine DOE
23 State House Station
Augusta, ME 04333-0023
Phone: 207-624-6600
Website: <http://www.maine.gov/doe/contact/index.shtml>

MARYLAND

Maryland Higher Education Commission

6 North Liberty Street
Baltimore, MD 21201
Phone: 410-767-3300
Website: <http://www.mhec.state.md.us/highered/about/Contact%20Us.asp>

Maryland Attorney General

Consumer Protection Division

Address: 200 St. Paul St.,

Baltimore, MD 21202

Phone: 410-528-8662/888-743-0823

Website: <http://www.oag.state.md.us/consumer/>

MASSACHUSETTS

Massachusetts Board of Higher Education

Address: One Ashburton Place, Room 1401

Boston, MA 02108

Phone: 617-994-6950

Complaint Form: <http://www.mass.edu/forstudents/complaints/complaintform.asp>

Website: <http://www.mass.edu/aboutus/contactus.asp>

MICHIGAN

Licensing and Regulatory Affairs, Bureau of Commercial Services

Address: Office of Postsecondary Services

Proprietary School Unit

2501 Woodlake Circle

Okemos MI 48864

Phone: 517-241-3323

Website: <http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html>

Complaint Form:

[http://www.michigan.gov/documents/ag/Consumer Complaint Form 346645 7.pdf](http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645_7.pdf)

MINNESOTA

Minnesota Office of Higher Education

Address: 1450 Energy Park Drive, Suite

350 St. Paul, MN 55108-5227

Phone: 651-642-0567

Website: <http://www.ohe.state.mn.us/sPages/oheContact.cfm>

Complaint Form: <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation

Address: 3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6647

Website: <http://www.mississippi.edu/contact/>

Complaint Form: <http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

MISSOURI

Missouri Department of Higher Education

Address: 205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Phone: 573-751-2361

Website: <http://www.dhe.mo.gov/contactus.php>

MONTANA

Montana Department of Justice, Office of Consumer Protection

Address: 2225 11th Ave. PO

Box 200151

Helena, MT 59620-0141

Phone: 406-444-4500

Complaint Form: <https://app.doj.mt.gov/apps/Oscar/default.aspx>

Website: <https://doj.mt.gov/consumer/consumer-complaints/>

Montana Board of Regents, Office of Commissioner of Higher Education, Montana University System

Address: 2500 Broadway Street

PO Box 203201

Helena, MT 59620-3201

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education

Address: 140 N. 8th Street

Suite 300

Lincoln, NE 68508

Phone: 402-471-2847

Website: <http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp>

Nevada

Commission of Postsecondary Education

Address: 8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123

Phone: 702-486-7330

Website: <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

NEW HAMPSHIRE

Department of Education- Division of Higher Education- Higher Education Commission

Address: 101 Pleasant Street

Concord, NH 03301

Phone: 603-271-0256

Website: <http://www.education.nh.gov/highered/>

NEW JERSEY

New Jersey Department of Education via Division of One-Stop Coordination and Support

Address: P.O. Box 542

Trenton, NJ 08625-0542

Phone: 609.292.4310

New Jersey Commission on Higher Education

Address: PO Box 542

Trenton, NJ 08625

Website: nj_che@che.state.nj.us

New Jersey Department of Labor and Workforce Development, Training Evaluation Unit

Address: P.O. Box 057

Trenton, NJ 08625-0057

Complaint Form:

[http://lwd.dol.state.nj.us/labor/forms_pdfs/coei/SAU/
Conflict%20Resolution%20Questionnaire.pdf](http://lwd.dol.state.nj.us/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf)

New Jersey Division of Consumer Affairs

Address: 124 Halsey Street

Newark, New Jersey 07102

Website:

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

NEW MEXICO

New Mexico Higher Education Department

Address: 2048 Galisteo

Santa Fe, NM 87505

Phone: 505-476-8400

Website: <http://hed.state.nm.us/>

NEW YORK

New York State Education Department, Office of College and University Evaluation

Address: 89 Washington Ave

Room 969 EBA

Albany, NY 12234

Phone: 518-474-2593

Website: <http://www.highered.nysed.gov/ocue/contact.htm>

Complaint Form: <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

NORTH CAROLINA

Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies, University of North Carolina General Administration

Address: 910 Raleigh Road

Chapel Hill, NC 27514

Phone: 919-962-4558

Website: studentcomplaint@northcarolina.edu. The individual may contact UNC General Administration for further details.

North Carolina Community State Board of Proprietary Schools

Address: 200 West Jones St.

Raleigh, North Carolina 27603

Website: <http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2...>

North Carolina Consumer Protection, Attorney General's Office

Address: Mail Service Center 9001

Raleigh, NC 27699-9001

Complaint Form: <http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

NORTH DAKOTA

Office of Attorney General, Consumer Protection and Antitrust Division

Address: Gateway Professional Center
1050 East Interstate Avenue, Ste. 200
Bismarck, ND 58503
Phone: 701-328-5570
Website: <http://www.nd.gov/cte/>

North Dakota Department of Career and Technical Education (if institution is authorized)

Address: State Capitol - 15th Floor
600 E. Boulevard Ave. Dept. 270
Bismarck, ND 58505-0610
Website: cte@nd.gov

North Dakota Consumer Protection Division (if institution is not authorized)

Office of Attorney General
Parrell Grossman, Director
Address: Gateway Professional Center
1050 E Interstate Ave. Suite 200
Bismarck, ND 58503-5574
Complaint Form: <http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

OHIO

Ohio Board of Regents

Address: 25 South Front Street
Columbus, OH 43215
Phone: 614-466-6000
Website: <https://www.ohiohighered.org/contact-us>

Ohio State Board of Career Colleges and Schools

Address: 30 East Broad St, Suite 2481
Columbus, OH 43215
Complaint Form: <http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Ohio Attorney General, Consumer Protection Section

Address: 30 E. Broad St., 14th floor
Columbus, OH 43215-3400
Complaint Form: <http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint.aspx>

OKLAHOMA

Oklahoma State Regents for Higher Education

Address: 655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405-225-9100

Complaint Form: <http://www.okhighered.org/resources/Student-Complaint-Form/>

Website: <https://www.okhighered.org/>

OREGON

Oregon Student Assistance Commission, Office of Degree Authorization

Address: 1500 Valley River Drive, Suite 100,

Eugene, OR 97401

Phone: 800-452-8807

Website: <http://oregonstudentaid.gov/oda.aspx>

Juan Baez-Arevalo, Director of Private Postsecondary Education

Oregon Higher Education Coordinating commission

Address: 775 Court St. NE

Salem, OR 97301

503-947-5977

Website: juan.baez-arevalo@state.or.us

Oregon Attorney General, Financial Fraud/Consumer Protection Section

Address: 1162 Court St. NE

Salem, OR 97301-4096

Complaint Form: <http://www.doj.state.or.us/finfraud/pdf/concompform.pdf>

PENNSYLVANIA

Division of Higher and Career Education, Pennsylvania Department of Education

Address: 333 Market Street

Harrisburg, PA 17126

Phone: 717-783-6788

Website: [Division of Higher and Career Education, Pennsylvania Department of Education](#)

Office of Attorney General, Bureau of Consumer Protection

Address: 14th Floor, Strawberry Square

Harrisburg, PA 17120

Complaint Form: consumers@attorneygeneral.gov

PUERTO RICO

Puerto Rico Council on Higher Education

Address: PO Box 1900
San Juan, PR San Juan, PR
00910-1900

Puerto Rico Department of Justice

Address: PO 9020192
San Juan, Puerto Rico San Juan, Puerto Rico
00902-0192

RHODE ISLAND

Rhode Island Board of Governors for Higher Education

Address: Shepard Bldg. Suite 524
80 Washington Street
Providence, RI 02903
Phone: 401-456-6000
Website: <http://www.ribghe.org/contact.htm>

Rhode Island Department of Attorney General, Consumer Protection Unit

Address: 150 South Main Street
Providence, RI 02903
Complaint Form: <http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>
<http://www.ribghe.org/8a1031912.pdf>

SOUTH CAROLINA

SC Commission on Higher Education

Address: 1122 Lady Street, Suite 300,
Columbia, SC 29201
Phone: 803-737-2260
Website: <http://www.che.sc.gov/>

Complaint

Form:

http://www.che.sc.gov/Portals/0/CHE_Docs/academicaaffairs/license/complaint_procedures_and_form.pdf

SOUTH DAKOTA

South Dakota Office of the Attorney General, Division of Consumer Protection

Address: 1302 E Hwy 14 Suite 1

Pierre SD 57501-8501

Phone: 605-773-3215

Website: <http://atg.sd.gov/Consumers.aspx>

Complaint Form:

<http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>

South Dakota Secretary of State Jason M. Gant

Address: State Capitol

500 East Capitol Avenue

Pierre, SD 57501-5070

Website: sdsos@state.sd.us

TENNESSEE

Tennessee Higher Education Commission

Address: 404 James Robertson Parkway, Suite 1900

Nashville, TN 37243-0830

Phone: 615-741-3605

Website: <http://www.tn.gov/thec/article/consumer-services>

Complaint Form: <http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>

TEXAS

Texas Higher Education Coordinating Board, Academic Affairs and Research

Address: 1200 E. Anderson Lane, Austin, TX 78752 - P.O. Box 12788

Austin, TX 78711-2788

Phone: 512-427-6101

Website: <http://www.thecb.state.tx.us/?objectid=911FED6C-BB8D-FCDF-F1C1A57902BFB8F1>

UTAH

Utah Division of Consumer Protection

Address: 160 East 300 South, 2nd Floor

PO Box 146704

Salt Lake City, Utah 84114-6704

Phone: 801-530-6601

Website: <http://www.dcp.utah.gov/consumerinfo/>

Complaint Form: <http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Department of Education

Address: 120 State Street
Montpelier, VT 05620-2501

Phone: 802-828-3135

Website: <http://education.vermont.gov/new/html/maincontact.html>

Complaint Form: http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

VIRGINIA

State Council of Higher Education for Virginia

Address: 101 N. 14TH St., 10TH FL
James Monroe Building
Richmond, VA 23219

Phone: 804-225-2600

Complaint Form: <http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Website: <http://www.schev.edu/schev/contact.asp>

WASHINGTON

Washington State Office of the Attorney General

Address: 1125 Washington St SE
P.O. Box 40100
Olympia, WA 98504-0100

Phone: 360-753-6200

Website: <http://www.atg.wa.gov/file-complaint#Complaint>

Complaint Form: <https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

Washington Student Achievement Council

Address: 917 Lakeridge Way, P.O. Box 43430
Olympia, WA 98504-3430

Website: dainfo@wsac.wa.gov

Complaint Form: <http://wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board

Address: 128 10th Avenue SW
PO Box 43105
Olympia, WA 98504-3105

Website: workforce@wtb.wa.gov

Complaint Form: http://www.wtb.wa.gov/PCS_Complaints.asp (instructions)

WEST VIRGINIA

West Virginia Council for Community and Technical College Education

Address: 1018 Kanawha Blvd E, Suite 700

Charleston, WV 25301-2800

Phone: 304-558-0265

Website: <http://www.wvctcs.org/>

West Virginia Higher Education Policy Commission

Address: 1018 Kanawha Blvd E., Ste 700

Charleston WV 25301-2800

West Virginia Office of the Attorney General, Consumer Protection Division

Address: PO Box 1789

Charleston, WV 25326-1789

Complaint Process: https://www.wvhepc.org/resources/Complaint_Process.pdf

WISCONSIN

Wisconsin Education Approval Board

Address: 201 West Washington Ave., 3rd Floor

Madison, WI 53703

Phone: 608-266-1996

Complaint Form: <http://eab.state.wi.us/resources/forms/3.01.pdf>

Website: <http://eab.state.wi.us/resources/contact.asp>

WYOMING

Wyoming Department of Education

Address: 2300 Capitol Avenue, Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

Phone: 307-777-7690

Website: <http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Complaint Form: <http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf>