

Quick Reference: Un-Enroll Authenticator App

Keep in Mind

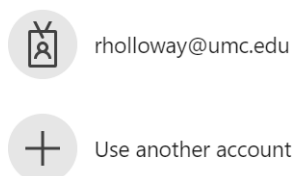
Before you get rid of your old mobile device with Authenticator on it, you will need to unenroll the device through the steps below **AND** delete the mobile app from the device. This will make sure Microsoft does not continue to send sign-in requests to it and allow you to enroll your new mobile device to receive sign-in requests to the new device.

Un-Enroll

1. On your computer, type <https://mysignins.microsoft.com/security-info> in a browser such as Chrome or Microsoft Edge.
2. Select your account OR click **Use Another Account** to sign in with your UMMC email.



Pick an account



Sign in

rholloway@umc.edu

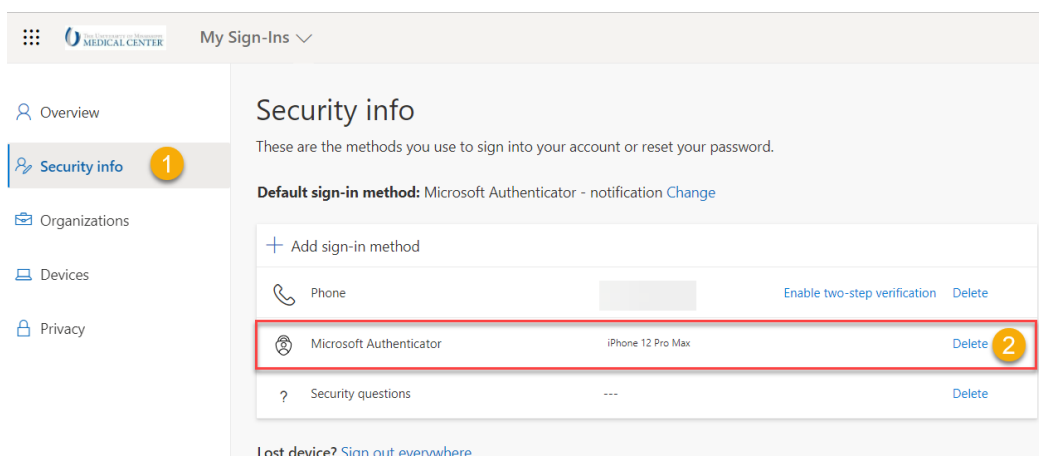
Password

Sign in

NOTE

The approve sign-in request window may appear on your computer screen before going to the next step. If so, verify your account before proceeding.

3. When you get to your account page, make sure that you are on the **Security Info** page. You can click **Security Info** on the left-hand menu to get there. Next, locate the device you want to un-enroll from the list and click **Delete** on the far-right.



4. Your device should now be removed from your account.